



MONDAYCALL

QUICKFACTS

- Certified, experienced Salesforce.com consultants
- Best practice Salesforce.com implementations from start to finish
- Over 500 leading edge customers from over 20 industries
- Full range of Salesforce.com services for new and experienced customers



BENEFITS OF CONSULTING

- Done right the first time
- Rapid time to value
- Utilize best practices from over 1,700+ projects
- Deliver scalable solutions to meet future needs
- Get more from your technology investment

SALESFORCE.COM SERVICES

MondayCall is a leading West Coast Salesforce consulting partner that is dedicated to helping companies of all sizes unlock optimum value from their Salesforce.com platform. Our team of certified experts focuses on strong upfront planning, needs assessment, best practices, clear design and strong follow-through execution.



What We Do

MondayCall provides a wide variety of services to Salesforce.com customers. Whether you are a Salesforce “toe-dipper” or a company who is ready to “cannonball” into the Salesforce ecosystem, MondayCall has the expertise and team to meet the uniqueness of your business and ensure Salesforce.com is tailored to meet your needs.

How is MondayCall Different?

With over 1,700 projects delivered across 20 industries, our team of Salesforce professionals bring depth and breadth to your business. Our projects are led by Salesforce MVPs, Architects and experienced certified consultants who ensure that best practices are leveraged from design through delivery.

With a 9.6 CSAT rating and 5-star rating on AppExchange, our 500+ customers say it best with their successful projects.

OVER **500**
CUSTOMERS



9.6/10
CSAT (CUSTOMER
SATISFACTION)



5-STAR
AVG RATING ON
APPEXCHANGE

Good Planning Mean Goods Execution

Each organization is different, so we never take a cookie-cutter approach. Successful projects begin with an active approach that leverage industry and business process knowledge. We begin most projects with a comprehensive needs assessment to achieve a strong understanding of the critical factors of your business. We then define a results-oriented design that puts your business on a path to success. Setting expectations and realistic goals in the beginning ensures you're well-prepared to make impactful changes.

WHY MONDAYCALL

- Experience:**
 Deployed over 1,700 Salesforce platform projects across 500+ customers
- Expertise:**
 Certified and experienced MondayCall consultants and developers including Salesforce MVP's and leaders of Salesforce user groups
- Methodology:**
 Quickstart and Optimization projects utilize proven best practices to ensure success, on-time and on-budget
- Coverage:**
 MondayCall provides a full range of consulting and development services across the Salesforce platform and ecosystem ensuring that you have a total best of breed solution



MONDAYCALL

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Solution, Not Just Technology

A solution doesn't end when the last line of code is written or the last workflow process is created. A real solution is thoroughly tested and properly rolled out to all end-users. We offer custom training and mentoring programs for administrators and users alike. Our consultants have deep expertise in change management to help you drive success in your organization.

Relationships, Not Just Projects

We value relationships. Our goal is to ensure you are successful on the Salesforce.com platform. We are your trusted partner that will help you at any step of the lifecycle, from needs assessment planning to implementation to ongoing maintenance and administration. When working with MondayCall, you'll develop strong relationships with our company and with individuals on our team.



HIGHLY RECOMMEND! EVERY STEP OF MY EXPERIENCE FROM SALES, PROJECT MANAGEMENT AND DEVELOPMENT, IMPLEMENTATION HAS BEEN PAINLESS. GREAT COMMUNICATIONS."

WENDI CARABALLO,
 SIGNODE INDUSTRIAL GROUP



ONE OF THE BEST PARTNERS I HAD THE PRIVILEGE TO WORK WITH. PROFESSIONAL, KNOWLEDGABLE AND FLEXIBLE"

AMI BAYTEL
 DEUTSCHE TELEKOM

Execution is Key

We build frequent milestones in each project so you're always aware of the progress towards your next goal. We understand that strong communication and effective processes drive results. Our team builds solutions that are simple to use, simple to administer and as turnkey as possible. We create lasting solutions for your business that focus on business problems, not just technology problems.

Get Started Today!

Learn more about how MondayCall can help you make the most of your Salesforce.com investment. Please contact your MondayCall Account Manager or contact us directly at sales@mondaycall.com for more information.